



**SOCIETY OF ST. VINCENT DE PAUL  
ARCHDIOCESAN COUNCIL OF ST. LOUIS**

... HELPING NEIGHBORS STARTS AT HOME ...

## **SVdP Thrift Store Voucher Program**

Conferences utilize SVdP Thrift Store Vouchers to help Neighbors in Need with clothing, household items and furniture. Vouchers can be used for any items in the SVdP Thrift Stores, including mattresses, furniture, housewares, etc.

### **How:**

- Conferences may issue a SVdP Thrift Store Voucher to the Neighbor.
- Neighbors must use the voucher within 30 days of the issue date. Past-date vouchers will not be accepted.
- Once issued, a voucher can be used only once. In other words, a Neighbor with a voucher valued at \$100 cannot spend \$50 at one store and then use the same voucher at another store.
- The voucher should be filled in completely, including:
  - Date.
  - A description of items to be purchased (Example: Children's Shoes, Coats, and Clothing). Please be as specific as possible! This is especially true if the voucher is used for furniture. We suggest that you write "kitchen table and chairs" rather than just "furniture." This ensures that your Neighbor knows what you will assist with, and it gives the store associates a clear direction as well.
  - The maximum value of the voucher (Example: \$40).
  - Whether the voucher is being paid for with Conference credits or billed directly.
  - The inventory in the store changes frequently. Therefore, if the neighbor needs clothing and a unique furniture item, such as a bedroom dresser or kitchen table, the Vincentian may wish to issue two vouchers, one for the clothing and the other for the specific furniture item. By using two vouchers, the NIN can pick up clothing at the first store and, if needed, furniture at another store. Additionally, the Vincentian should encourage the NIN to call ahead to the store for a stock check before visiting.
  - Both the Vincentian and NIN should review the written instructions on the back of the voucher.
  - If the voucher is to be used to purchase furniture, ask how the Neighbor will get their items home. The Conference can opt to have the items delivered for a fee. (Please see chart below for pricing.) You must indicate on the voucher if you want delivery, and your Conference will be billed (credits or cash).

Voucher delivery pricing between St. Louis city proper and...	...this location...	...and beyond the price will be
\$45	Pacific, MO (I44 west)	\$100
	Festus, MO (I55 south)	
	Highway N (I70 west)	
	Old Monroe, MO (79 north)	
	Portage Des Sioux (94 north)	
Beyond the bounds of the St. Louis Archdiocese		Contact the Cool Valley Distribution center at 314-881-6006 for scheduling and pricing

- For voucher clients, we will deliver twin and full promo mattresses and box springs, and furniture. Be mindful that our teams are professionals with a strong sense of serving our Neighbors and will often find a way to “yes”. However, safety is paramount and the determination to exceed the guidelines above will reside solely with the delivery team, at the location with first-hand knowledge of the situation. We ask no driver or driver’s helper to place themselves at risk.
- Used vouchers are submitted by the SVdP Thrift Stores to the Accounting Department at the Council Office for processing. Conferences receive a 20% discount on the cost of the voucher for all items purchased. (Example: Neighbor receives a \$40 voucher for children’s shoes, coats, and clothing. Neighbor redeems the voucher and spends \$36 on those items. Voucher is submitted to Council Office for processing. Accounting applies discount and the Conference is billed for \$28.80 in credits or cash, depending on the voucher.)

## **Acquiring Store Credits for Your Conference:**

Donations– Parish Conferences can host a donation day (or weekend) and the Thrift Stores will stage a truck at the Parish which can be filled with donated items. Generally, the Parish Conference will receive store credits based on the following guidelines:

- a. Full Truck, 100% clothes \$500
- b. Full Truck, ½ clothes, ½ furniture \$1000
- c. Full Truck, all furniture \$1500
- d. Credit will also be given for half trucks at half the rate above.

*NOTE: Conferences do not receive Store Credits for individual (non-SVDP truck) donations (whether drop off or pick up), due to the difficulty of determining value and the administrative cost of issuing and tracking credits.*

*NOTE: We no longer pick up after Rummage Sales. Experience shows the value of those items compared to the cost of having a truck and driver pick up items is cost-prohibitive.*